



VERACITI SYSTEM REQUIREMENTS

DOCUMENT CONTROL

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DOCUMENT HISTORY

Date	Revision	Change
26 th September 2013	1.0	Initial release
5 th April 2016	2.0	AMS Factory Cloud Printing added
4 th April 2017	3.0	Supported Browsers Updated Daeja Support update
14 th September 2018	4.0	Updated Browser support
26th July 2019	5.0	Updated
3rd January 2020	6.0	Updated to reflect Veraciti name change

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Introduction

This document has been created to provide information on which Operating Systems, Browsers and Java versions are supported when used with Kallik's Veraciti application.

This document also contains:

- Veraciti Roadmap for operating system and browser support.
- Network connectivity requirements
- Cloud printing information
- Useful information on commonly experienced Browser issues and suggested solutions to those issues.

Veraciti Support Information

General information

The following tables shows at high level information on browsers, Java and Operating systems.

Current Release

PRODUCT – VERACITI				
Release	Status	Supported Browsers	Operating System	Supported Java
6.3	General Availability	Firefox 60 ESR IE11 Chrome V68+	Windows 7 Windows 8, 8.1 Windows 10	No Longer Required * * Users of Template Editor require JavaRTE
		Firefox 49+ Chrome 51	Mac: 10.9+	No Longer Required * * Users of Template Editor require JavaRTE

Future Release

PRODUCT – VERACITI				
Release	Status	Supported Browsers	Operating System	Supported Java
6.4	Scheduled February 2020	Firefox 68 ESR IE11 Chrome 78+	Windows 7 Windows 8, 8.1 Windows 10	No Longer Required * * Users of Template Editor require JavaRTE
		Firefox 68 ESR (From Q4 2019) Chrome 74	Mac: 10.14+	No Longer Required * * Users of Template Editor require JavaRTE

PLEASE NOTE: Customers who use an older browser version or choose to use another browser not stated in this document, may experience visual or functional difficulties with some pages within Veraciti

Browser Support

The current version of Veraciti on both Non-Production and Production Servers supports the browser versions listed below.

Users may be running different versions of browsers, which can typically be dependent on the operating system they have on their PC or Laptop. Kallik cannot guarantee how well each of these versions will perform as primarily the testing is conducted on the supported versions only.

Current Release

PRODUCT – VERACITI			
Release	Status	Supported Browsers	Notes
6..3	General Availability	Google Chrome V68+	Supported
		Firefox 60.0 (ESR Release)	Supported
		IE11	Supported

Future Release

PRODUCT –VERACITI			
Release	Status	Supported Browsers	Notes
6.4	Scheduled February 2020	Google Chrome V74+	Supported
		Firefox 68.0 ESR	Supported
		IE11	Supported

Operating System

Client deployment policies may lead to a variety of different operating systems being used. A table containing useful information on operating systems and associated browsers is shown below.

Current Release

PRODUCT – VERACITI			
Release	Status	Operating System	Notes
6.3	General Availability	Windows 7	Supported
		Windows 8, 8.1	Supported
		Windows 10	Supported
		Mac: 10.12+	Currently Supported for Firefox & Chrome

Future Release

PRODUCT – VERACITI			
Release	Status	Operating System	Notes
6.4	Scheduled February 2020	Windows 7	Supported
		Windows 8, 8.1	Supported
		Windows 10	Supported
		Mac: 10.14+	Currently Supported for Firefox & Chrome

PLEASE NOTE: Kallik does not explicitly provide support for operating systems. The information provided is solely for the requirements of accommodating Internet Browsers.

Ports & Network Connectivity

Client Connections

Veraciti is web based and can be accessed from any supported web browser. A highly secure SSL protocol is used to ensure all communication between client and server is encrypted. As such the only requirement for client connection is that Ports 80 & 443 are enabled for inbound and outbound traffic.

Although only a standard Internet connection is required to access and use Veraciti, due to the graphical nature of the application, the size of some of the artwork files being uploaded and downloaded and the complexity of some of the modules we recommend a minimum connection of 20Mbps upload/download speed and a latency of less than 20ms. However Veraciti will work with much smaller bandwidth and users with slower connections can still connect to the system though may find some modules less responsive.

PLM & Web service Integrations

Veraciti can be integrated into 3rd party applications and uses web services to pass data between systems. In addition files can be transferred via ftp/sftp depending on the specific requirements of the client. The network ports required for such integration will need to be configured at the client site and will be discussed and confirmed during the implementation phase of the project.

Veraciti Cascade Plugins

Veraciti Cascade is a plugin application installed on the client PC (Mac or Windows) that interacts with the Veraciti content

VERACITI Cascade for	PC	Apple
Adobe InDesign	InDesign Version CC16, CC17, CC18, CC19	InDesign Version CC16, CC17, CC18, CC19
Adobe Illustrator	Illustrator Version CC16, CC17, CC18, CC19	Illustrator Version CC16, CC17, CC18, CC19

Veraciti Factory Cloud Printing

Cloud Printing

Clients using this function only require access to Veraciti using the information supplied in this document, however implementation of the Factory Cloud Printing solution will require additional hardware and configuration as detailed in the implementation phase of the project.

Roadmap

OS

Kallik have created a roadmap to outline the planned support for operating systems.

PRODUCT – VERACITI			
Release	Status	Supported Browsers	Notes
7.x	Future Release	Windows 7	Microsoft End of Life 14 Jan 2020
		Windows 8, 8.1	Supported
		Windows 10	Supported
		Mac: 10.14+	Supported

Browser Support

Kallik have created a roadmap to outline the planned support for browsers and browser versions.

PRODUCT – VERACITI			
Release	Status	Supported Browsers	Notes
7.x	Future Release	Google Chrome V74+	Supported
		Firefox 68.0 (ESR Release)	Supported
		IE11	Supported
		Microsoft Edge	Limited Support in Veraciti V7.0

Appendix (1) Additional Support Information

Google Chrome PDF Viewer

Please note that as Chrome's internal PDF viewer is not ISO 32000 compliant some images and artwork may not display correctly. We recommend that users of this browser save the PDF and open it in a standalone viewer such as Adobe Acrobat.